Why Things Go Wrong

It's pretty much a guarantee that things will go wrong at some point in your working relationship – mistakes will be made! The good thing is that everything is fixable.

The first step in fixing something is to understand why it happened in the first place. Here is a list of common causes of mistakes and/or conflict in working with a virtual team

- Lack of regular communication (as per module 3)

- Misunderstanding of deliverables/results

- Misunderstanding of priorities

- Biz owner is being an ostrich (unavailable) or control freak (not letting go)

- Team member waiting for someone else to provide something before they can take the
- next step

- Team member feeling overwhelmed and juggling too much at once

- Team member not feeling confident in the work they are doing

- Team member saying yes to things they should say no to

- Personal issues outside of the business

To fix:
Focus on what to do now.
Ask them for ideas.
Get agreement on the plan of action
Geneate ideas on how to avoid this in the future.